

Access Statement for Pollaughan Cottages

General

Pollaughan is a small farm of around 20 acres set on the Roseland Peninsula in Cornwall.

It is a rural/coastal area with many beautiful beaches and a stunning coastline along with many small fishing villages and coves.

The cottages comprise 4 cottages converted from redundant farm buildings, and then the wing of our own Victorian farmhouse, making 5 in total.

The holiday business has been our own conception from the start and our whole ethos is to ensure that as far as possible no one would be excluded from enjoying a holiday here .

Three of the cottages WILLOWS and MEADOWS are suitable for those with a mobility impairment as they are entirely on the level inside and can be accessed from the level parking areas , through the gardens and on into the cottage. They are also great for families with very small children who wish to avoid stairs and steps !

Whilst we have tended to concentrate on the needs of those with a mobility disability we have tried with all five of our cottages to consider the needs of people with all disabilities.

Meadows and Willows are part of the NQAS scheme and have been inspected to M2 level which makes them suitable for those in wheelchairs but not suitable for an independent wheelchair user travelling alone.

Pre -Arrival

Our website www.pollaughan.co.uk has a dedicated accessibility page and for those with a visual impairment there is a facility to increase the font size to make it easier to read.

We will discuss any individual requirements with each visitor/enquirer on an individual basis and explain not only the facilities here at Pollaughan but the location and local area as well.

Any written material can be provided in large print on request.

Clear directions to Pollaughan along with arrival and parking instructions for each cottage are sent on receipt of balance payment for the holiday.

Arrival and Car Parking

Arrival - is from 4pm on the first day of the holiday and the cottage is left unlocked and with the key in door ready for arrival.

We are nearly always here to meet our guests but if a not everything is left ready and we make ourselves know as soon as we return.

We do ask our visitors to call us the week before their holiday with an approximate arrival time

Parking - Each cottage has at least one designated parking area near the cottage , on level tarmac and with plenty of clear space around all sides and to back of the parked vehicle. Extra cars can easily be accommodated as near to the cottage as possible.

Entry to the cottages in Meadows and Willows is through their gardens along a paved path with no steps.

Both Willows and Meadows can be accessed through a single leaf opening door or through the double opening patio doors in the garden.

Door handles throughout the barns are of a lever style and all sink/bath taps are also lever .

In the traditional Farmhouse the doors knobs are round.

WILLOWS

Detached , single storey ,all on level including the garden. There are wooden floors throughout all the living areas, tiled bathroom floors and carpet in the bedrooms

There are two bathrooms in Willows- one is accessible for a wheelchair user and the other not suitable for a wheelchair user, both have lever taps on sink and bath.

The accessible bathroom is en-suite to the main bedroom and has a sliding door .

It is a wet room with pin head tiles non-slip floor in the shower area and non-slip tiles throughout rest of floor. There is an electrically heated towel rail and we can provide a static

shower chair on request. We also have one wheel-in shower chair which is booked on first come first served basis.

Looking at the toilet there is a horizontal and vertical grab rail on the wall to the right and there is a hinged rail to the left. The wheel-in shower chair has commode seat and can be placed over toilet.

In the shower area there are grab rails to the left and right walls and the shower is a lever control.

The Kitchen has a standard height worktop, sink and hob and the kitchen has lever taps on the sink.

Whilst the hallway and all bedrooms are easily accessed by wheelchairs the second bathroom is quite small and does not have a turning circle.

MEADOWS

There is level entry into Meadows either through a single leaf back door or through the double opening patio doors to garden.

There is a level paved patio outside the patio doors, a large area of lawn and a paved path with shallow slope to car parking area. There are some steps within the garden but these do not have to be used as there path offers an alternative route in.

There are three bedrooms all with Zip and Linked beds offering either 6ft double or 3 ft twins.

The main bedroom has en-suite bathroom with whirlpool bath but it does not have turning circle space and therefore not suitable for wheelchairs. The bedroom though is large with ample turning space for a wheelchair.

Bedrooms two and three do not have space for wheelchairs to turn when made as doubles but fine when made as twins.

The second bathroom is a large wet room with a bath in addition and has wide sliding door for entry. There are grab rails to each side of the toilet to which you can transfer from the left, there are also ample grab rails around sink, shower and bath. The bathrooms are tiled and have underfloor heating.

The kitchen, living area and hallways have a quality laminate floor and all passages are over 900 mm wide. The kitchen worktops and sink are standard height, the sink has lever taps.

Fallows and the Farmhouse both have stepped entry and so not suitable for anyone with a mobility disability.

We have however tried to account for needs of people with other disabilities in these cottages. Door frames and light fittings contrasting with wall colours to make more visible, all info available in large print on request, good quality and well fitted carpets throughout with a minimum of rugs.